FloydFest Volunteer Top 10 FAQs

Thinking about volunteering for FloydFest~17 Freedom? Have a few questions about the process? Here are our Festival Volunteer Top 10 FAQs. Hopefully they answer your questions and get you excited to become a FloydFest Freedom Fighter!

For more questions and answers head over to.. http://floydfest.com/faqs/

What exactly is a "Festival Volunteer?"

A Festival Volunteer is someone who enjoys being an active participant in building, nourishing and creating the scene for our 'Tribe Called FloydFest'. Festival Volunteers work **one 4-hour shift each day** of the festival (Wednesday, July 26 – Sunday, July 30) or **two** 10-hour "Site Breakdown" shifts the Monday/Tuesday post festival (Monday, July 31 – Tuesday, August 1). In exchange for **20 hours** of volunteer work, volunteers earn one **FREE 5-Day General Admission** Ticket to FloydFest plus other stellar perks.

What about "a Veteran Volunteer?"

Our loyal, seasoned participants — our Veteran Volunteers — we love you and can't wait to see you again! You have been short listed as folks we can count on based on your prior experience volunteering at FloydFest. To that end, all veteran volunteers from past FloydFests receive an Early Bird sign-up window prior to the Festival Volunteer opportunities being open to anyone else and the opportunity to complete their hours before the festival at one of our two Work Weekends.

What is The Central Part Of Town (The CePOT)

It's the place to be if you're part of the FloydFest Dream Team! This is the happening spot where all volunteers, staff and workshop providers will check in. Most IMPORTANTLY **you'll go here to check in and out for each shift**, Orientation is held here, and it's where the Volunteer cooler is located so you can quench your thirst during shifts. **NOTE**: A site map will be provided in your check-in packet.



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What is required of a Festival Volunteer?

Please make sure you read all the requirements thoroughly.

- Each Volunteer is required to complete **20 hours of work**.
- Volunteers must make sure to **Check In & Out** of each shift to ensure their work is recorded.
- Volunteers are required to attend **Volunteer Check In** on Tuesday, July 25 2017 in Delta Lot. Between the hours of **3pm and 8pm**. (*Directions can be found here http://floydfest. com/directions/ and will also be in your confirmation email.*)
- All Volunteers (new and veteran) are required to attend one of the two orientation sessions. Both will be held at The Central Part of Town (The CePOT) Wednesday, July 26, 1 p.m. or 6 p.m.

IMPORTANT: Though we'd prefer all volunteers to check in on Tuesday so we're ready to roll on that first day (Wednesday) of the festival, we value you and your time so we realize it might not be possible for all. If you have a work/school conflict with Tuesday's check in window, please email **volunteers@atwproductions.com** by JUNE 1, 2017 to discuss alternative check-in options.

IMPORTANT: Those volunteers with scheduling conflicts, please email **volunteers@atwproductions.com** by JUNE 1, 2017 to discuss an alternative Orientation plan.

Do Volunteers get meals?

No. You are responsible for your own snacks, meals and beverages during FloydFest. **However** we do supply Water/Sports Drinks/Soda during your shifts at The Central Part of Town (The CePOT).

Cold water is also available to Festival Volunteers in your specific volunteer areas. There are also free festival water stations throughout the site, so please, bring your reusable containers! Fresh mountain water is delicious!

Who is in charge of Volunteers?

Stephanie McLaughlin, is the Volunteer Coordinator for all Across The Way Productions events. Her contact email is volunteers@atwproductions.com. She works closely with various Area Directors and Area Managers creating shift assignments that align with Festival needs and then managing our volunteers & staff during the festival. Stephanie works along side a Volunteer Shift Manager and supervisor to manage check in and out times during the festival. She is the primary contact for all Volunteer/Staff needs and/or questions.

Am I guaranteed the schedule I choose?

We try our best to provide everyone with the schedule they request. However FloydFest is a beautifully complex event with ever changing needs. While we do our best to keep your schedule as finalized and close to your choices as possible, we appreciate your flexibility and patience in advance!

How will FloydFest Volunteers contact me?

We do all of our communication through email, so please make sure we have your most up to date email.

Do I have to purchase a Tent Tag to camp on main grounds?

All patrons camping on-site will be required to have a Tent Tag. Please purchase your GA Tent Tag via <u>www.floydfest.com</u> or call the FloydFest office **IMPORTANT:** All Volunteers do receive FREE camping at our off-site Woody Oasis, Delta Lot.

What is required when I sign up?

An Online application and **\$20 application fee** are required to be considered for a volunteer position. (Remember all spots are first come first serve, the sooner you sign up the sooner you have a chance at your ideal schedule!)

This **does not** guarantee your acceptance as a volunteer, it only confirms your application and fee were approved for consideration. Accepted Volunteers will receive an acceptance email with additional details and deposit instructions. As soon as your deposit is received and verified, your shift preferences will be reviewed and your **shift assignments emailed to you in the Spring.**

Any questions please contact:

Stephanie McLaughlin | Volunteer Coordinator volunteers@atwproductions.com

We are THANKFUL FOR YOU! It is because of our amazing Volunteers that we are able to put on FloydFest year after year. #ATribeCalledFloydFest

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